

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT(S) : Sandra Lynn True et al.  
TITLE : SYSTEM AND METHOD FOR  
MULTI-DIRECTIONAL MESSAGE  
DELIVERY FOR CALL WAITING  
APPLICATION NO. : 10/712,623  
FILED : November 13, 2003  
CONFIRMATION NO. : 2152  
EXAMINER : Desir, Pierre Louis  
ART UNIT : 2617  
LAST OFFICE ACTION : February 18, 2009  
ATTORNEY DOCKET NO. : LUTZ 2 00236  
Case Name/No. Benco 17-11-11-11-11

**AMENDMENT**

MAIL STOP AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed February 18, 2009, on the above-referenced patent application, Applicant(s) respectfully request reconsideration of the application.

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.